

# Information



## Welcome to Devonport Health Centre

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

### Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Referrals
- + Men's Health
- + Sexual Health
- + Pregnancy Care
- + Travel Medicine
- + Immunisations
- + Specialists

### Doctors

Dr Chris Dominick, Dr Sarah English, Dr Erica Lauder, Dr Anuj Gupta, Dr Grant Smith, Dr Sally Rushworth, Dr Stella Goulart

### Nurses

Eraina Harbour (Lead Nurse), Ursula McDonald, Amanda Wilby, Lee Tung

### Practice Manager

Kartini Joseph

### Fees

#### Registered Patients

0 — 13 Years	\$0.00
14 — 17 Years	\$44.00
18 — 24 Years	\$49.00
25 — 64 Years	\$55.00
65+ Years	\$52.00

Nurse Consultation	\$25.00
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#### Casual Patients

0 — 5 Years	\$30.00
6 — 17 Years	\$70.00
18+ Years	\$90.00

#### CSC Holders

0 — 13 Years	\$0.00
14 — 17 Years	\$13.50
18+ Years	\$19.50

Longer appointments may be available. Additional charges apply.

### After Hours Care

Triage nurses are available after hours. If you need assistance during this time, please call **(09) 972 2699**.

Our triage nurses will be able to provide advice or direct you to any other services you may need.

### Enrolment

Enrolling is free and voluntary. If you choose not to enrol you can still receive health care services from your chosen GP, general practice or primary health care services provider.

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.



You can access your test results via our online patient portal or by calling the practice on (09) 972 2699. Please ask reception staff for patient portal instructions should you require these.

## Appointments

Please ring **(09) 972 2699** for an appointment or book online via our online patient portal.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority. Our reception staff will attempt to contact you if there are any unforeseen delays or if your GP has been called away.

Longer consultation times may be available. Charges apply.

## Payments

Fees are payable at the time of consultation.

We accept cash, eftpos, cheque, visa, mastercard and online payments. Paywave is now available.

Fees for enrolled and registered patients are subsidised by the Government for various age groups and services costs are listed at the practice. If you have any queries, please contact reception - they are happy to help.

## Repeat Prescriptions

We are happy to issue repeat prescriptions. However, we ask that you give us as much advance notice as possible — 24 hours is recommended.

Repeat prescriptions do incur a charge (\$20) and the doctor may need to see you prior to issuing for clinical and/or legal reasons - especially if you are not seeing your regular GP.

Please ask our reception staff for more information.

## Patient Portal

Our patient portal is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment or call us on **(09) 972 2699**. Our reception staff can guide you through the process, and verify your identity, with ease.

## Pharmacies

**Devonport Pharmacy** — 33 Victoria Road, (09) 445 0061 — is open to 6PM on weekdays and 12PM on Saturdays.

**7 Day Pharmacy** — 31A Bartley Terrace, (09) 445 4000 — is open to 6:30PM on weekdays and 5PM on weekends.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

**Devonport Health**  
20 Victoria Road  
Devonport  
Auckland 0624  
New Zealand

Parking space is available in the carpark above the practice. Street parking is also available.

Two pharmacies are located within 250m of the practice.

**Please dial 111 in emergencies.**

Monday to Friday — 7 AM to 7 PM  
Weekends & Public Holidays — closed

Phone: (09) 972 2699  
Fax: (09) 972 2715

Email: [reception@devonporthealth.co.nz](mailto:reception@devonporthealth.co.nz)

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